City of Lawndale

COVID-19 (Coronavirus) Update

April 2, 2020

N95 Mask Advisory

Health Officials with the Los Angeles County Department of Public Health (DPH) recommend the use of masks when outside or when around other people, but cautioned that wearing a mask does not negate social distancing guidelines, and advise the public to continue to maintain at least six feet of distance between other people even if wearing a mask.

DPH further advised that the N95 masks are medical grade and encourage the public to purchase masks that are not N95 type masks so as not to create shortages for front line health workers.

Utility Bills

The California Public Utilities Commission (CPUC) stated that with most Californian’s staying at home as a result of the COVID-19 pandemic, residential energy use has increased by 15 to 20% for electricity, and 5 to 50% for gas, meaning utility bills will increase.

Customers who have lost income or who are struggling to make payments are encouraged to apply for discounted rates through the California Alternate Rates for Energy (CARE) program and/or the Family Electric Rate Assistance (FERA) program. Applications for both these programs can be found on the CPUC website.

The process is easy to use and many residents should qualify. Additionally, users that do qualify will see a reduction in their bills for as long as they meet the program guidelines.
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Find out which of our CUSTOMER ASSISTANCE PROGRAMS is best for you:

HELP WITH YOUR BILL
Save 20% on your monthly natural gas bill
CARE Program (California Alternate Rates for Energy)
1-800-427-2200

HELP FOR YOUR HOME
Receive home improvements from professional contractors at no cost to you
Energy Savings Assistance Program
1-800-331-7593

HELP FOR MEDICAL NEEDS
Get additional natural gas at the lowest baseline rate if you have a serious health condition
Medical Baseline Allowance Program
1-866-431-3517

For more information on these programs please visit: socalgas.com/assistance

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Vea cual programa de asistencia es mejor para usted:

**AYUDA CON LA FACTURA**
Ahorre 20% en la factura mensual de gas natural

*Programa de CARE*
(Tarifas Alternas para Energía en California)
1-800-342-4545

**AYUDA PARA EL HOGAR**
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*Programa de Energy Savings Assistance*
1-800-331-7593

**AYUDA CON NECESIDADES MÉDICAS**
Reciba gas natural adicional, a la tarifa más baja si tiene una condición médica seria

*Programa de Asignación Médica Inicial*
1-800-342-4545

Para más información, visite: socalgas.com/asistencia

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